

2528 W. Glenlord Road ● Stevensville, MI 49127 ● 269-429-2600 ● www.CoachsBarNGrill.com

We are excited to welcome you back into Coach's on Monday, February 1<sup>st</sup>! We are committed to the health and safety of all our guests and staff, and have been working to ensure a safe dining experience for everyone. The following are some frequently asked questions about our current policies regarding indoor dining:

# What are your hours?

Dining hours are Sunday – Thursday 3pm-8pm and Friday & Saturday 3pm-9pm.

# What is your capacity?

We are restricted to 25% capacity and 6 guests per table.

# What if I have more than 6 guests in my party?

Parties of more than 6 guests will be sat at separate tables, with no more than 6 guests per table. Due to limited capacity, we may not be able to seat your entire party at the same time.

## Are you taking reservations?

At this time, due to the limited capacity, we will not be taking reservations. Seating will available on a first come, first served basis.

## I have a to go order. How do I pick it up?

All carryout orders are to be picked up using our Sideline Pick Up area. Park under the carport along the side of the building, and a Coach's team member will come out to your vehicle to complete your pick up.

## What do I do when I arrive at Coach's for indoor dining?

When you arrive, first please stop at the host stand. If you are able, please send only one person from your party to check in at the host stand. Please allow only one party at the host stand at a time; you may need to wait in the vestibule or outside until it is your turn to be helped. Once you have checked in with the host, a Coach's teammate will either take you to your table, or get you on the wait list. Due to capacity restrictions, we cannot allow any parties to wait inside the building; all waiting guests will be asked to return to their vehicles. We will call you when a table is available for you. Come back into the building to the host stand and a Coach's teammate will take you to your table.

## What happens if you are at capacity?

When we reach capacity, we will post a notice on the front door. At that time, please return to your vehicle and give us a call if you would like to be added to the wait list. We will call you when a table is available for you.

# How long will my table be held after I have been contacted that it is available?

Once you have been contacted that a table is available, please return to the host stand within 5 minutes. Due to limited capacity, we will not be able to hold tables for long periods of time.



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# What if I have friends that want to join my table later?

Please have your entire party arrive at the same time to ensure all guests in your party can be seated. We cannot hold seating, and guests in the same party arriving later are not guaranteed seating when they arrive.

## Can I put tables together or move chairs around for my party?

No. Due to capacity restrictions, please <u>do not move any furniture</u> without permission from a Coach's teammate.

## Will you have seating at the bar rail?

Yes. We will have limited seating at the bar rail, in designated areas ONLY.

# Can I seat myself at the bar or in the bar area?

No. All guests must check in at the host stand and be sat by a Coach's teammate, to ensure we adhere to our 25% capacity restrictions.

# Can I pull up a chair to an empty spot at the bar?

No. Bar rail seating is limited to designated areas ONLY.

# I have Club Keno bet slips I would like to play. How can I do that?

You may use the self-service lottery machine located behind the host stand; please allow for only one guest at a time. If you are seated at the bar, your bartender can run your bet slips for you. If you are seated at a table, your server can take your bet slips to the bar for you. <u>PLEASE DO NOT</u> walk up to the bar to have the bartender run your bet slips if you are not seated at the bar. As always, food and beverage will always take priority over lottery sales.

#### What time is last call?

Last call will be dependent upon business, however we are required to close no later than 10pm.

## How can I be included in contact tracing records?

You are encouraged leave your name and phone number with the host, or scan the QR code on your table to fill out a short contact information form. We will keep your information on file for 28 days, and it will be kept confidential unless requested by the Berrien County Health Department or MDHHS.

#### Do I have to wear a mask?

Masks are required at all times, except when eating or drinking.